

# Tech World

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## Customer Details

NAOMI OWUSU  
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INVOICE NO # **697**

PRINT DATE:  
**17/03/2026**

United Kingdom

ITEM DESCRIPTION	QTY	IMEI	PRICE	TOTAL
Samsung a05s		3557722502 96675	£ 120.00	£ 0.00
Glass Protector				£ 0.00

INVOICE DATE: <b>22/11/2025</b>	TOTAL: <b>£ 0.00</b>
PAYMENT MODE: BY CASH: <b>£ 0.00</b>	BY CARD: <b>£ 130.00</b>

## Terms & Conditions

### Grade A

The phone is used but in excellent condition.

Cosmetically the phone will show no signs of use, there will be no scratches, cracks or scuffs to the screen or casing It's been fully tested", is in full working order and has been restored to the latest operating system.

### Grade B

The phone is used and in good condition: -Cosmetically the phone will show signs of slight use, including two or three minor Scratches to the screen and casing. It won't have cracks on the screen or casing. It's been fully tested", is in full working order and has been restored to the latest operating system.

### Grade C

The phone is used and in average condition. Cosmetically the phone will show signs of use, including some scratches and Scuffs to the screen and casing it won't have cracks on the screen or casing, -t's been fully tested, is in full working order and has been restored to the latest operating system.

### 3. Acceptance of Sale

You will be offered the opportunity to inspect your product in-store and you will be made aware of the Grade of your product in accordance with the terms of Conditions (1) and (2). Once you have tested the product and completed the sale by paying for the product, you are deemed to have accepted the product in its current condition and grading

### 4. Returns, Repairs and Replacements

4.1 We only entertain genuine claims and reserve right to decline any false claims.

4.2 All guarantees to replace, repair or return are void if the returned the product is found to be damaged, scratched. modified, physically altered or manipulated in anyway. This includes attempts to repair the product at another outlet.

4.3 Tech Mobile will either choose to repair the product in-house or replace as necessary

4.4. Any product returned to us may be charged an additional fee of £25 to cover the cost of testing and return if products are found to be fully working.

4.5 You will be offered the opportunity to inspect and accept the product before purchasing, therefor we will not refund purchases if you:

4.5.1 Made a mistake when purchasing the product: or

4.5.2 Have changed your mind about the product, or

4.5.3 Are returning the product based on facts which you were aware of at the time of the sale.

4.6 In addition to condition 7; any returns, repairs or replacement requests will be rejected unless the following conditions are met:

4.6.1 The product will only be accepted within 30 days of purchase

4.6.2 Returns will only be accepted from the person who bought the item

4.6.3. The original purchase receipt is made available at the time of the request

The above conditions are part of our commitment to high quality service and do not affect your statutory rights as a consumer. These terms and conditions of sale are governed by the law of England and Wales, and are subject to the jurisdiction of the courts of England and Wales.

**Customer's Declaration**

By signing this contract you are confirming your acceptance and understanding of the Grade of your product and agree to the terms and conditions herein.